

Diablo Area Facts

Kaaiser Permanente is committed to helping shape the future of health care. We are recognized as one of America's leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.2 million members in eight states and the District of Columbia.

In Northern California, Kaiser Permanente serves over 4.2 million members. More than 8,955 Permanente physicians and approximately 78,200 employees provide care to these members. The Northern California Region is organized into 15 areas served by 21 hospitals and 242 medical office buildings.

Kaiser Permanente's Diablo Area encompasses most of Contra Costa County and parts of Alameda County. Approximately 925 physicians and 6,900 employees serve over 461,000 members at two medical centers in Walnut Creek and Antioch, and at six outlying medical offices in Antioch, Livermore, Martinez, Pleasanton, Walnut Creek and San Ramon.

Kaiser Permanente has consistently maintained its position as the quality leader in California, according to:

- Centers for Medicare & Medicaid Services (CMS)
- National Committee for Quality Assurance (NCQA)
- California's Office of the Patient Advocate (OPA)

Kaiser Permanente's knowledge of health education, disease prevention, and the specific health care concerns of our members, along with our commitment to clinical excellence and extensive research, are backed by over 60 years of setting the standard for care and healing.

Kaiser Permanente is on the leading edge of information technology. We've introduced a powerful tool called *KP HealthConnect*, an electronic medical record system that integrates care between the physician's office, the hospital, radiology, the laboratory and the pharmacy. *KP HealthConnect* protects the privacy of health information while making health care more convenient and efficient for our members.

Kaiser Permanente Health Education Centers provide a broad range of health and wellness resources. The centers offer classes, pamphlets, videos, and internet resources, including links to our clinical library and physician home pages. Our Health Education Centers are open to the public, so both Kaiser Permanente members and non-members are welcome.

Our Diablo Area Community Benefit programs and grants support health and social service programs that serve our most vulnerable communities. We are an active participant and funder of important community collaboratives.

Diablo by the numbers:

Membership:	461,142
Physicians/Providers:	925
Staff:	6,900
Volunteers:	760

Diablo Area Leadership

Kaiser Foundation Hospitals (KFH/HP)

The Permanente Medical Group (TPMG)

Colleen McKeown, RN, MHROD
**Senior Vice President
& Area Manager**

Sharon Mowat, MD
Physician-in-Chief

Ken Grullon, MD
Physician-in-Chief

Linsey Dicks
Medical Group Administrator

Jon Jacques
Medical Office Controller

Kaiser Foundation Hospitals (KFH/HP)

Chief Operating Officers

Guy Qvistgaard Antioch
Michael Tully-Cintron, Walnut Creek

Area Director, Account Management

Bill McQueen

Area Director, Human Resources

Davida Lindsay-Bell

Area Finance Officer

Kerry Easthope

Area Quality Leader

Rowena Wei, Walnut Creek (Interim)
Helen Lau, Antioch

Support Services Administrator

Thuy Wagner, Antioch
Janet McCalmont, Walnut Creek

Chief Nursing Executives

Janet Jule, RN, Antioch
Jodi Galli, RN, MSN, Walnut Creek

Continuum Administrator

Mark Blazer

Leadership Development Director

Debbie Cotton

Pharmacy Director

Johnny Wong (Interim)

Public Affairs Director

Deneen Wohlford

Technology Director

Lisa Naila

Diablo Area Leadership

Kaiser Foundation Hospitals (KFH/HP)

The Permanente Medical Group (TPMG)

Colleen Mckeown, RN, MHROD
**Senior Vice President
& Area Manager**

Sharon Mowat, MD
Physician-in-Chief

Ken Grullon, MD
Physician-in-Chief

Linsey Dicks
Medical Group Administrator

Jon Jacques
Medical Office Controller

The Permanente Medical Group

Associate Physicians-in-Chief

Anna Bavykina, MD
Gregory Chin, MD
Christopher Covin, MD
Mark Hlavac, MD
Sachin Kapoor, DO
KaiKai Lam, MD
David Levy, MD
Jonathan Mates, MD
Rahul Parikh, MD
Debra Schenk, MD
Jeffrey Sobel, MD
Mary Staunton, MD
Steve Zurnacian, MD

Assistant Chiefs of Staff

Walnut Creek

Abdul Wali, MD, Chief of Staff
William Greif, MD, Surgical Services
Jeffrey Klingman, MD, Adult Services
David Roth, MD, Emergency Services
Steve Zurnacian, MD, Labor & Delivery

Antioch

Dale Poppert, MD, Chief of Staff
John Oh, MD, Surgical Services
Samantha Strong, MD, Adult Services

Assistant Medical Group Administrators

Joan Beltran-Franey, MBA
Alan Chan, PharmD
Juliette Fershtman
Christina Geis, RN
Melissa Johnson, MHA/MBA
Roberta Mackenzie, RN
Terri Pillow-Noriega, RN
Marsha Rees, MPH
Julie Sher
Dana Simonson, RN

Antioch Medical Center

4501 Sand Creek Road, Antioch, CA 94531 925-813-6500

Antioch Medical Center (AMC) opened its hospital doors on November 7, 2007, to serve Diablo Area members in East Contra Costa County. From its environmentally-friendly construction to the incorporation of the latest information and diagnostic technologies, the AMC was designed to create the best possible environment to provide quality care and superior service.

The campus encompasses a 146-bed hospital and the Deer Valley and Sand Creek medical office buildings. Hospital amenities include a birthing center—complete with eight fully-private labor/delivery/postpartum rooms—and a 20-room Women’s Unit. The medical center also includes a Level 2 Neonatal Intensive Care Unit (NICU) for infants with special needs.

The medical center has a state-of-the-art magnetic resonance imaging machine and a CT scan, as well as a fully implemented electronic medical record system, *KP HealthConnect*. Digital imaging tools and systems allow physicians to read medical images from anywhere in Northern California.

But, along with all the high tech, the Antioch hospital offers plenty of the human touch. Many hospital rooms include pull-out couches for family members, and the majority look out onto a stunning view of Mt. Diablo. Beautifully-designed labor/delivery/postpartum rooms welcome family and friends as well as mothers and their babies.

Throughout the hospital, hand-selected artworks—many by local artists—express themes of tranquility and renewal. The consultation rooms where patients and their families can meet with providers are designed to look like comfortable living rooms. In the outdoor meditation labyrinth and the bamboo garden within the hospital atrium, everyone—patients, visitors, and staff—can replenish their spirits.

Walnut Creek Medical Center

1425 South Main Street, Walnut Creek, CA 94596 925-295-4000

When the Walnut Creek Medical Center opened its doors in September 1953, its innovative design and services were dubbed the “Hospital of the Future” by *Look* magazine. With 76 beds, it was the first hospital in the area. Patients enjoyed conveniences not previously available in any hospital—hot and cold running water; a toaster and coffee maker at the bedside; piped-in phonograph music; motorized, adjustable beds; and privacy curtains.

In 2003, we continued this spirit of innovation and opened our 32,000-square-foot Emergency Department, which is fully equipped with advanced technology, such as heart monitoring in every room and mobile digital imaging equipment. We have 52 private treatment rooms and are the largest Emergency Department in Contra Costa County.

Today, Walnut Creek is a 233-bed hospital and home to several Kaiser Permanente centers for specialized care—centers of knowledge, expertise, and advanced technology—supported by specially-trained surgeons, physicians, and other medical practitioners.

As a designated primary stroke center, neurology department specialists are available 24 hours a day. The medical center has been awarded the Joint Commission’s Gold Seal of approval for strict standards of care, as well as efforts to foster better outcomes for stroke. In addition, Walnut Creek has been certified by Contra Costa County as an ST-Elevation Myocardial Infarction (STEMI) center for elective and emergency cardiac catheterization.

The Level 3 Neonatal Intensive Care Unit (NICU) is certified by California Children’s Services, has a neonatal transport team, and follow-up clinics specifically designed for high-risk infants after they are discharged.

Walnut Creek Medical Center Specialties

- **Primary Stroke Center**
- **Oncology Center**
- **Interventional Services:**
 - Cardiac Catheterization
 - Interventional Radiology
 - Vascular Procedures
- **Robotic Laparoscopic Surgery (Urology)**
- State-certified **Level 3 Neonatal Intensive Care Unit (NICU) with an NICU Transport Team**
- County-designated **ST-Elevation Myocardial Infarction (STEMI) Center**

Diablo Area Medical Offices

Communities Served

Alamo
Antioch
Brentwood
Byron
Clayton
Concord
Danville
Discovery Bay
Dublin
Knightsen
Lafayette
Livermore
Martinez
Moraga
Oakley
Orinda
Pacheco
Pittsburg
Pleasant Hill
Pleasanton
San Ramon
Sunol
Walnut Creek

Deer Valley & Sand Creek Medical Offices

4501 Sand Creek Road
Antioch, CA 94531
925-813-6500

Physician Site Leader *Nicole Daamen, MD*

Assistant Medical Group Administrator

Juliette Fershtman

Site Director

Donna McGee

Delta Fair Medical Offices

3400 Delta Fair Blvd.
Antioch, CA 94509
925-779-5000

Physician Site Leader *Ligia Giese, MD*

Assistant Medical Group Administrator

Christina Geis, RN

Site Director

Donna Rucker

Livermore Medical Offices

3000 Las Positas Rd
Livermore, CA 94551
925-243-2605

Physician Site Leader *Andrew Rodgers, MD*

Associate Medical Group Administrator

Dana Simonson, RN

Site Director

Sue Reynolds, MBA

Martinez Medical Offices

200 Muir Road
Martinez, CA 94553
925-372-1000

Physician Site Leader *James Click, MD*

Assistant Medical Group Administrator

Joan Beltran-Franey

Site Director

Shelby Taylor

Park Shadelands Medical Offices

320 Lennon Lane
Walnut Creek, CA 94598
925-906-2000

Physician Site Leader *Emily Nock, MD*

Assistant Medical Group Administrator

Julie Sher

Site Director

Pravin Venketsamy

Pleasanton Medical Offices

7601 Stoneridge Drive
Pleasanton, CA 94588
925-847-5000

Physician Site Leader *Timoteo Canio, MD*

Associate Medical Group Administrator

Alan Chan, Pharm D.

Site Director

Scott Bassi

San Ramon Medical Offices

2300 Camino Ramon
San Ramon, CA 94583
925-295-4000

Physician Site Leader *Ian Bartos, MD*

Assistant Medical Group Administrator

Dana Simonson, RN

Site Director

Queena Sohn

Walnut Creek Medical Offices

1425 South Main Street
Walnut Creek, CA 94596
925-295-4000

Physician Site Leader *Piyush Srivastava, MD*

Assistant Medical Group Administrator

Melissa Johnson

Site Director

Kimi Omi-Braxton

Diablo Area Mental Health Offices

Antioch Mental Health Office
3454 Hillcrest Avenue
Antioch, CA 94531
925-777-6300

Pleasanton Mental Health Office
3825 Hopyard Road
Pleasanton, CA 94588
925-847-5340

Walnut Creek Mental Health Office
710 S Broadway Blvd., 3rd Floor
Walnut Creek, CA 94596
925-295-4145