

**Oakland Medical Center**

3600 Broadway  
Oakland, CA 94611  
(510) 752-1000


**Richmond Medical Center**

901 Nevin Avenue  
Richmond, CA 94801  
(510) 307-1500

**Alameda Medical Offices**

2417 Central Avenue  
Alameda, CA 94501  
(510) 752-9200

**Pinole Medical Offices**

1301 Pinole Valley Rd.  
Pinole, CA 94564  
(510) 243-4000

**Oakland Statistics (including Alameda)**

Physicians	749
Staff	5240
Volunteers	165
Membership	227,837
Hospital beds	349 (315 licensed)

**Richmond Statistics (including Pinole)**

Physicians	184
Staff	1547
Volunteers	90
Membership	127,836
Licensed hospital beds	50



## Accolades and Distinctions

**Kaiser Permanente Northern California awarded Medicare 5 stars for 2018**

For the seventh year in a row, the Centers for Medicare & Medicaid Services (CMS) has recognized KP Northern California's superior performance in both quality and service. Once again, our region received the highest possible rating of 5 stars for 2018.

**J.D. Power 2019 U.S. Member Health Plan Study**

For the twelfth consecutive year, Kaiser Permanente has been given the highest ranking for customer satisfaction in California – ahead of all other health plans in the state that were included in the study.

**'Leader in LGBTQ Healthcare Equality' Designation in Healthcare Equality Index**

For the ninth straight year, Kaiser Permanente's hospitals have been recognized as a "Leader in LGBTQ Healthcare Equality" by the Human Rights Campaign Foundation. In 2018, HEI honorees were given scores in four areas rating their policies and best practices for foundational elements of LGBTQ patient-centered care, LGBTQ patient services and support, employee benefits and policies, and LGBTQ patient and community engagement.

**DiversityInc.'s Top 50 Companies for Diversity**

Kaiser Permanente has earned the No. 2 ranking on the 2017 Top 50 Companies for Diversity list, issued by DiversityInc. The list recognizes the nation's top companies for diversity and inclusion management. To earn this honor, we scored the second-highest in four areas of diversity management: talent pipeline, equitable talent development, CEO/leadership commitment, and supplier diversity.

**Top Quality of Care Rating from California's Office of the Patient Advocate**

For the tenth consecutive year, KP is the only health plan in California to earn a four-star rating – the highest possible – for overall quality of care in the annual Healthcare Quality Report Card from California's Office of the Patient Advocate.

**National Accreditation Program for Breast Centers**

East Bay's certification followed a rigorous quality compliance survey administered by the American College of Surgeons. The designation is granted only to those centers committed to providing the best possible care to patients with diseases of the breast. Each breast center must undergo an evaluation and review of its performance and compliance with NAPBC Standards.

**AHA/ASA Primary Stroke Centers**

The award recognizes Kaiser Permanente East Bay's commitment and success in ensuring that stroke patients receive a high standard of care according to nationally accepted guidelines. KP Oakland and Richmond are accredited Primary Stroke Centers and are Stroke Award Gold Plus and Silver Plus, respectively.

**NCQA Patient-Centered Medical Homes**

The National Committee on Quality Assurance (NCQA), a national nonprofit dedicated to improving health care quality, recognized all Kaiser Permanente's Northern California locations providing adult and pediatric primary care services with its highest-level accreditation as Patient-Centered Medical Homes, Level 3 status.



## Background



## Clinical Excellence

KP's East Bay Area includes its flagship Oakland and Richmond medical centers, now on the site of locations where KP first took care of Richmond shipyard workers during World War II, then opened to the Oakland public in 1945. Today the East Bay Area encompasses 15 cities and municipalities within Alameda County and western Contra Costa County. Licensed physicians and employees serve more than 354,000 members in the East Bay Area. Hospitals, medical office buildings, and pharmacies are located in the Oakland Medical Center (including medical offices in Alameda) and Richmond Medical Center (including Medical Offices in Pinole).

Oakland Medical Center is a regional referral center for many different services, such as genetics, orthopedics and joint replacement surgery, spine surgery, pediatric critical and specialty care, oncology and hematology, and pediatric neurosurgery. East Bay's core clinical quality scores are consistently among the best in Northern California.



## Graduate Medical Education

KP East Bay has independent ACGME accredited residency training programs, a fully-accredited podiatry residency program, hosts rotations from numerous affiliate residency programs, and provides a KP-sponsored fellowship program shown on the following chart:

Type of Program	Number of Residents	Location if Affiliated
Head and Neck	10	
Pediatrics	34	
Pediatric HBS fellow	2	
Internal Medicine	48	
Obstetrics and Gynecology	16	
Podiatry residency	9	
Affiliate - General Surgery	9	UCSF East Bay Consortium
Affiliate - Orthopedic Surgery	3	St. Mary's Hospital
Affiliate - Emergency Medicine	4	Alameda County
Affiliate - Maxillofacial Surgery	2	Alameda County
Affiliate - Pediatrics	2	Children's Hospital Oakland Pedi Res
Spine Surgery Fellowship	2	
Patient Safety Fellowship	2	
Urogynecology Fellowship	2	
Community Medicine Fellowship	1	

## East Bay Leadership

Senior Vice President & Area Manager <b>Edmund Chan</b>	Physician-in-Chief <b>Rita Ng, MD</b>	Physician-in-Chief, <b>Judith Park, MD</b>
Chief Operating Officer, OMC (Interim) <b>Darryl Curry</b>	Area Pharmacy Director <b>Alice Hwe</b>	Associate Chief Nurse Executive, Oakland <b>Romoanetia Lofton</b>
Chief Operating Officer, RMC <b>David Leighton</b>	Area Information Officer <b>Peggy Bruckner</b>	Associate Chief Nurse Executive, Richmond <b>Margaret Mette</b>
Chief Nurse Executive <b>Darina Kavanagh</b>	Continuum Administrator <b>Michael Scates</b>	Support Services Administrator, Oakland <b>Janis Cruz</b>
Area Finance Officer <b>Troy Logan</b>	Area Director of Account Management <b>Bryan T. Op't Holt</b>	Patient Care Experience Leader <b>Eric Dordel</b>
Chief Compliance Officer <b>Millicent B. Hunter</b>	Public Affairs Director <b>Colin Lacon</b>	Medical Office Controller <b>Goran Kalas</b>
Area Quality Leader <b>Dianne McNeal</b>	Human Resources Leader <b>Paul Heredia</b>	Medical Group Administrator <b>Lawrence Hamilton</b>
		<b>Assistant Physicians-in-Chief</b>
		Olakunle Ajayi, MD      Gretchen Mello, MD
		Vikas Chhabra, MD      John Morehouse, MD
		Matthew Dixon, MD      Michael Rizzo, MD
		Dennis Durzinsky, MD      Julie Sandoval, MD
		Elio Gizzi, MD      Alvin Tang, MD
		Jorge Gutierrez, MD      Steve Wiesner, MD
		Chris Grimsrud, MD      Jahanrad Yadegar, MD
		Lindsay Mazotti, MD